



Visitors Guideline @ Island house

1. Preparation:

- ✓ Wear plain coloured clothes; long trousers are preferred.
- ✓ Wear sturdy walking shoes. (Note: the terrain is gentle around Island House.)
- ✓ Bring plenty of water. A soft-drink and snack vending machine is located at the Visitor Centre (start/finish point).

2. Code of Conduct:

- ✓ Island House is a monument declared under the Antiquities and Monuments Ordinance. Please do not deface the site, buildings or facilities.
- ✓ To treasure our heritage and make sure all visitors can enjoy a pleasant environment, please pay attention to the followings:
 - Keep quiet and keep clean
 - No smoking and no littering
 - No feeding wildlife
 - Do not pick vegetation in the garden
 - Do not bring animals into the centre, except for guide dogs accompanying visually-impaired visitors
 - Some areas of Island House only be accessed via stairs. Elderly and visually-impaired visitors can seek assistance from WWF staff to access these areas
- ✓ Visitors should be responsible for their (and their children's) safety and should follow all staff instructions
- ✓ The organizer is not liable for any injury or loss of personal belongings during the event
- ✓ No parking is available at Island House.

3. Safety Advice:

- ✓ Do not disturb any bee or wasp nests
- ✓ Do not touch any plant leaves unless advised to do so by the Eco-guide
- ✓ Do not step on any rocky terrain

4. Adverse Weather Condition:

- ✓ The tour / activity will be cancelled if any of the following signals are hoisted within three hours before the scheduled tour start time:
 - Typhoon Signal No. 3 or above by the Hong Kong Observatory;
 - Amber, Red or Black Rainstorm Warning Signal by the Hong Kong Observatory;
 - Air Quality Health Index (Tai Po station) at 10+ "Serious" by Environmental Protection Department;
- ✓ WWF will contact you on the first working day after the cancelled tour / activity, in order to help you to reschedule, no surcharge is needed.
- ✓ All programmes will commence on time in normal weather conditions. If participants do not show up due to personal reasons, no payment will be refunded. No rescheduling of tour / activity will be arranged.
- ✓ In case of heavy rain or thunder storm, visitors will be required to stay indoors. Any tour / activity underway will be suspended immediately if any of the following signals are hoisted. No refund or rescheduling will be made:
- ✓ Typhoon Signal No. 3 or above by the Hong Kong Observatory;
- ✓ Amber, Red or Black Rainstorm Warning Signal by the Hong Kong Observatory;
- ✓ Air Quality Health Index (Tai Po station) at 10+ "Serious" by Environmental Protection Department.

NOTICE: WWF staff has the final right to reschedule, shorten and cancel the tour / activity, where no payment will be refunded or rescheduled.